## 2. Packing List

# HD Conference Camera

# **User Manual**



Version V2.0-A



HD conference camera

<u>...</u>







User manual



Remote control

USB cable

DC 12V power supply

4. Remote Control Button Description



#### ★Attentions for Remote Control

1. Please check whether the indicator corresponding to the camera selection

- 2. If the remote control doesn't work, please replace batteries.
- 3. Make sure the Number keys on the camera selection area are consistent

### . \_ \_ \_ \_ \_ → Mode Iris Shutte

Gair Flicke ſRetu

Iris: F1.6, F1.85, F2.0, F2.2, F2.63, F3.0, F3.4, F4.0, F6.0, F8.0, F10.0, F16.0, F32.0, Off(Only effective under Manual/AAE mode) Shutter: 1/25, 1/30, 1/60, 1/90, 1/100, 1/125, 1/180, 1/250, 1/350, 1/500, 1/750, 1/1000, 1/1500, 1/2000, 1/3000, 1/4000, 1/6000, 1/10000 (Only effective under Manual/SAE mode) Gain: Optiona

Exposure		Exposure		
→ Mode	SAE	→ Mode	AAE	
Shutter	1/30	Iris	F2.2	
Gain	00	Gain	00	
Flicker	50Hz	Flicker	50Hz	
[Return]		[Return]		

. \_ \_ \_ \_ \_ → Mode Flicke Bright [Retu

. \_ \_ \_ \_ \_

→ Bright Contra Hue Satura Sharp WB M Rtunir Btunir [Retu

## 1. Product Description

1.1 Front



②Pan & Tilt ③Standby ④Power

1.2 Back



Model No.	1080P 12x Zoom	1080P 10x Zoom	1080P 20x Zoom	
Image Sensor		Sony IMX327 1/2.8" CMOS		
Effective Pixels		2.07MP		
Optical Zoom	12x optical zoom	10x optical zoom	20x optical zoom	
Lens	f=4.1-49.2mm	f=4.32-40.9mm	f=5.5-110mm	
Aperture	F1.8-2.68	F1.76-F3.0	F1.6-3.5	
Horizontal Angle	70.28°(W)-6.57°(T)	67.5°(W)-8.8°(T)	55.8°(W)-3.2°(T)	
Vertical Angle	42.06°(W)-3.76°(T)	40.2°(W)-4.3°(T)	32.2°(W)-1.8°(T)	
Diagonal Angle	78.36°(W)-7.5°(T)	75.4°(W)-8.8°(T)	61°(W)-3.64°(T)	
Video Format	1080p@ 64 ነ	, 260/50/30/25fps, 720p@60/50/30/2 0*480P@30fps,320*240P@30fps; /UY2/NV12/H.264/H.265/MJPG	5fps,	
Backlight Compensation		Support		
SNR		>50dB		
Focus		Auto / Manual		
Digital Noise Reduction		2D & 3D Noise Reduction		
Exposure		Auto / Manual		
	1/	O Interface		
Video Interfaces		HDMI, USB3.0, RJ45, SDI		
Video Compression Format	H.264, H.265, MJPG, YUY2			
LAN	10M/100M ada	10M/100M adaptive Ethernet port; Support POE IEEE802.3af		
Network Protocol	NDI HX2, RTSP, RTMP,	ONVIF, GB28181; Support VISCA	Over IP(for NDI version only)	
Control Protocol	VISCA/Pelco-D/Pelco-P; Baud Rate: 38400/9600/4800/2400			
Control Interface	RS232	(input only), RS485, USB3.0 C, RJ	45	
	P	TZ Parameter		
Pan/Tilt Rotation		±175°, -90° ~ +90°		
Pan Control Speed		0.1 -80°/sec		
Tilt Control Speed		0.1 -60°/sec		
Preset Number	User can set	up to 255 presets (10 presets by I	R remote)	
	G	eneral Parameter		
Operation Systems	Windows 7	, Windows 8.1, Windows 10, Windo	ows 11;	
	Android, Mac OS <sup>⊤</sup>	10.10 or higher, Linux (Required)	to support UVC.)	
Input Voltage		DC 12V		
Input Current		2.0A (Max.)		
Power Consumption		13W (Max.)		
Store Temperature		-10°C ~ +60°C		
Store Humidity		20% ~ 90%		
Working Temperature		-10°C ~ +50°C		
Working Humidity		20% ~ 80%		
Dimension (W*H*D)	171.6*192.6*17	1.6mm/ 260*217*197mm (Before/ )	After packing)	
N.W. / G.W.	1.	.35kg/ 2.05kg (Net/ Gross weight)		
	1 x Camera; 1 x USB Cable; 1 x Power Adapter; 1 x IR Remote Control; 1 x Wall Mount; 1 x Manua			

### 5. Camera Menu Setup

When operating remote control, press 【MENU】 to enter main menu of the video camera.

5.1 Level 1 Menu - Main Menu

Main Menu		
→ Exposure		
Color		
Image		
P/T/Z		
Communication		
Information		
Restore Default		
Language	English	
[Home]	Enter	
[Menu]	Back	

Language: Support Chinese/English Press the [ ] button on the Remote to enter level 2 sub-menu Press the [Menu] button on the Remote to exit menu 5.2 Level 2 Menu - Exposure

Exposure

		-
→ Mode	Auto	
Backlight	Off	
ExpComp	0	
Flicker	50Hz	
[Return]		

Mode: Auto/Manual/SAE/AAE/Bright

Backlight: On/Off(only effective under Auto mode)

ExpComp: Optional item is -7~+7 (only effective under Auto mode) Flicker: Support 50HZ/60HZ

When changing the exposure mode to Manual, the sub-menu is as shown below.

WB Mode Color Mode [Return]

Color		] [	Colo	r
→ Brightness Contrast Hue Saturation Sharpness WB Mode [Return]	50 50 50 50 50 50 Indoor		→ Brightness Contrast Hue Saturation Sharpness WB Mode [Return]	50 50 50 50 50 50 Outdoor
Color		7		
Brightness Contrast	50 50			
Hue	50			
Saturation Sharpness	50 50			
-> W/R Modo	OnePuch	1		

[Return]

area is on or not.

with the remote control address in the menu.

Expo	osure	
	Manual	
	F2.2	
er	1/30	
	00	
r	50Hz	
m]		

al	item	is	0 t	o 99	(Only	effective	under	AAE/	SAE	mode
----	------	----	-----	------	-------	-----------	-------	------	-----	------

Exposure		
	Bright	
r	07	
t	50Hz	
rn]		

Bright: Optional item is 0-17 (Only effective under Bright mode) 5.3 Level 2 Menu - Color

Color	
iness	50
ast	50
	50
ation	50
oness	50
lode	Auto
ng	00
ng	00
rnl	

Brightness: Optional iter Contrast: Optional item Hue: Optional item is 0 Saturation: Optional ite Sharpness: Optional ite	em is 0-99 1 is 0-99 9-99 em is 0-99 em is 0-99	Outdoor/	Descush
When the WB mode is	Auto, the Rtu	ning and E	Stuning value can be tuning.
The range is 0 to 99.	,		gg-
When the WB mode is	Manual, the s	ub-menu	will be as shown below:
C	olor		
Brightness			
Contrast	50		
Hue	50		
Saturation	50		
Sharpness	50		
→ WB Mode	Manual		
Rgain	40		
Bgain	30		
[Return]			
When the WB mode is	VAR, the sub	-menu wil	be as shown below:
C	olor		
Brightness	50		
Contrast	50		
Hue	50		
Saturation	50		
Sharpness	50		

5600

The Color Temp value is adjustable. The range is from 2500 to 9000. When the WB mode is Indoor/Outdoor/Onepush, the sub-menu will be as shown below:

#### 5.4 Level 2 Menu-Image

3
Off/On
Off/On
1080P60
BULK
YUY2
Normal/PC/Bright
Force

Flip: Enable/disable the picture up/down flip Mirror: Enable/disable the picture left/right flip Video Format: 1080P60/1080P50/1080P30/1080P25/720P60/720P50 USB Mode: ISOC/BULK USB mode: Adjust between Isochronous transfers mode and Bulk transfers mode UVC Format: YUY2/MJPG Style Mode: Normal, PC, Bright HDMI Mode: Force/Auto 5.5 Level 2 Menu- P/T/Z

P/T/Z	
→ Acc Curve L/R SET ZOOM Speed AF Zone AF Sense AF Scene [Return]	Fast/Middle/Slow Off Center Normal Normal

Acc Curve: Fast/Middle/Slow L/R SET: On/Off Zoom Speed: 0-7 AF Zone: Top/Center/Bottom/Prospect/Left/Right AF Sense: Normal/High/Low AF Scene: Normal/Macro/Live 5.6 Level 2 Menu - Communication

Communie	cation
→ Protocol	Pelco-D
Address	0
Baudrate	9600
RC Address	4
[Return]	
otocol: Optional iter	ms are Auto/Visca

/ PELCO-D/PELCO-P Baudrate: Optional items are 2400/4800/9600/38400 RC Address: Set the IR remote control's address to control the corresponding camera. Optional items are ALL/1/2/3/4 Address: Set the camera's address. Optional items are 1-7 in Visca, 0-255 in PELCO-D, 1-32 in PELCO-P

5.7	Level	21	Menu	-Information	
				monnation	

Communica	ation
Model	FHD Camera
PTZ Version	1.0.2.2
SOC Version	1.1.92
→ AF Version	1.16
IQ Version	2.03.001
HW Version	1.3
IP	192.168.3.40
[Return]	
odel: FHD Camera	
TZ Version:1.0.1.1	
OC Version: 1.1.32	
F Version:1.0.1	
otice: The version nu	mber here is ius

5.8 Level 2 Menu - Restore Default

→ Restore	e Default
Restore	YES
[]	110

#### 6. Common Operation Instructions

#### 6.1 Camera Select

One IR Remote can control 4 same cameras. You need to enter the Menu-Communication-RC Address: Set the IR remote control's address to control the corresponding camera(1-4) RC Address Options are 1/2/3/4.



➤ Turning dowr  $\Box$  Turning left Turning right

Turning to default

Note: Press the direction key when you need to adjust the angle. If you want to move the camera slowly, just click the direction key; If you want to move the camera fast at a large scale, just long-press the button.

#### 6.3 Camera Focusing Mode Control

[AUTO FOCUS] Switch the focus mode to AUTO

[MANUAL FOCUS] Switch the focus mode to MANUAL

[FAR] Far focus manually [NEAR] Near focus manually



#### 6.4 Camera Zoom Control

Press any one of the 4 【ZOOM】 to make the zoom functioning. These 4 keys are not applicable for fixed focus cameras.



6.5 Preset Setup, Call, Cancel

1) Reserve Preset: Press [PRESET], then press one of the numbers (0-9) to reserve a preset that corresponds to the NUMBER.

Note: You can setup 10 presets at most by the remote control. 2) Call Preset: Press the NUMBER (0-9) directly to call the reserved preset. Note: It won't work if there's no preset reserved in the corresponding number.

3) Remove Preset: Press [RESET], then press one of the number (0-9) to remove a preset that corresponds to the NUMBER.



6.6 RS-232 Interface Distribution



#### 6.7 RS-485 Interface Distribution

PIN NUM	FUNCTION
А	DTR IN+ (connect to RS-485)
В	DSR IN-(connect to RS-485)



#### 7. Network Function

7.1 Equipment installation

Connect HD video camera to your internet or your PC via network cable, or connect by Switch/Router

You can log into the camera's web interface with the default or modified IP. (Different models have different IP, please check the default IP at the bottom of the camera.)

7.1.1 How to query the IP address of your PC



← Settings	
Ġ Home	Status
Find a setting ,0	Network status
Network & Internet	□—□—
Status Sta	U太网 Public network
토 Ethernet	You're connected to the Internet
📅 Dial-up	If you have a limited data plan, you can make this network a metered connection or change other properties.
980 VPN	以太网 32.64 GB From the last 30 days
Proxy	Properties Data usage

• Off

If you set a data limit, Windows will set the metered connection setting for you to help you stay under your limit.

Set a data limit to help control data usage on this network

#### IP settings



Automatic (DHCP)

#### Properties

Link speed (Receive/Transmit):	1000/1000 (Mbps)
Link-local IPv6 address:	fe80::b1b8:1f9a:3e4d:4899%3
IPv4 address:	192.168.110.73
IPv4 DNS servers:	192.168.110.1
Primary DNS suffix:	lan
Manufacturer:	Realtek

#### 7.2 How to add networking:

7.2.1 Open the computer network local connection attribute window select "internet Protocol Version 4 :(TCP/Pv4)": 7.2.2 Double-or-right-click "Internet Protocol Version 4 (TCP/Pv4)"; 7.2.3 Enter the "internet Protocol Version 4 (TCP/IPv4) "window. 7.2.4 Change the computer's IP to 192.168.0.200 so that the computer IP and camera IP are on the same network segment. P.S. Failure to add the correct network segment may result in login failure. The default IP address of the camera is 192.168.0.208. It's necessary to add the "0" network segment to the computer. Ensure that the assigned IP address does not conflict with other devices on the network. Verify the IP address's availability before assigning it.

CIX INI Status	×
W 以太网 Properties	>
2 Networking	
Connect using:	
🛒 Realtek Gaming Gb	E Family Controller
	Configure
This connection uses the fo	ollowing items:
☑ 朢 Microsoft网络客	户端
✓ Ψ Microsoft网络的	文件和打印机共享   程序
■ Internet协议版本	s4(TCP/IPv4)
- Microcoft网络适	<u> </u>
itemet 财权成本 4(ICP/IPV4	Properties
General You can get IPsettings assig this capability. Otherwise you for the operand the setting	aned automatically if your network suppu u need to ask youe network administrat
General You can get IPsettings assig this capability. Otherwise yo for the appropriate IP setting Obtain an IPaddress a	aned automatically if your network supp u need to ask youe network administrat gs. utomatically
General You can get IPsettings assig this capability. Otherwise, yo for the appropriate IP setting Obtain an IPaddress au Outse the following IP ad	ined automatically if your network supp u need to ask youe network administrat s. utomatically idress:
General You can get IPsettings assig this capability. Otherwise.yo for the appropriate IP setting Obtain an IPaddress au	ined automatically if your network supply u need to ask youe network administrat gs. utomatically Idress:
General You can get IPsettings assig this capability. Otherwise,yo for the appropriate IP setting Obtain an IPaddress au	uned automatically if your network suppured automatically if your network administration and the second sec
General You can get IPsettings assig this capability. Otherwise,yo for the appropriate IP setting Obtain an IPaddress au	uned automatically if your network suppured to ask youe network administration of the second
General You can get IPsettings assig this capability. Otherwise, yo for the appropriate IP setting Obtain an IPaddress au Obtain an IPaddress au IPaddress: Subset the following IP ad IPaddress: Subnet mask: Default gateway: Obtain DNS server add	uned automatically if your network suppu u need to ask youe network administrat gs. utomatically idress: 192.168.0.200 255.255.05 192.168.0.0 400 192.168.0.0 192.168.00 19
General You can get IPsettings assig this capability. Otherwise,yo for the appropriate IP setting Obtain an IPaddress at Obtain an IPaddress at IPaddress: Subset he following IP ad IPaddress: Subnet mask: Default gateway: Obtain DNS server add Obtain DNS server add	and automatically if your network suppured to ask youe network administration of the second s
General You can get IPsettings assig this capability. Otherwise,yo for the appropriate IP setting Obtain an IPaddress au Obtain an IPaddress au Use the following IP ad IPaddress: Subnet mask: Default gateway: Obtain DNS server add Obtain DNS server add	ined automatically if your network suppured to ask youe network administration of the second
General You can get IPsettings assig this capability. Otherwise,yo for the appropriate IP setting Obtain an IPaddress au	uned automatically if your network supply uneed to ask youe network administrat gs. utomatically Idress: 192.168.0.200 255.255.0 192.168.0 192.168.0 192.168.

7.3 Input http:// 192.168.0.208 to IE (better with IE or Google web browser), then a login window will pop up; Input user name: admin, password: admin; and choose language: English, shown as below, whether the IP already exists.

7.3.1 When logging in for the first time, will be prompted to change your password. Users can change the passwords and save it.

	LOCIN
WELCOME	LOGIN LOGIN
IPCAMERA	۵ <u>~</u>
WebService	English   Login

7.3.2 After successfully login, you will enter the Video viewing interface. In the setting interface, you can set Pan and tilt control, Zoom, Focus, and set, call, clear of preset positions, etc.



7.4 Modify the camera IP and computer IP on to the same network segment, so that the computer network is not affected.





7.6.1.1 Open upgrade file to Upgrade automatically if needed. 7.6.1.2 Restart the camera and prompts"Upgrade succeeded". Log in to the network and check whether the software version is consistent with the upgrade file to ensure that the upgrading is successful. Then click "Restore factory default" to restart and restore the parameters to the factory default setting. (IP default 192.168.0.208, User default: admin, Password default: admin)

7.7 VISCA over IP Communication port specifications: Control port: RJ45 IP protocol: IPv4 Transport protocol: UDP IP address: set through the web Port address: 52381

Default gatewa

Preferred DNS serve

Alternate DNS server:

Sub-Stream

Validate settings upon exit

Obtain DNS server address automatial

Use the following DNS server addresses

7.5.1Select "Setup"- "Video Settings"- "System Settings" to enter the



IP Configuration Type	Static IP
IP Address:	192.068.110.208 (0.0.0225.225.225.225)
Subnet Mask:	255.255.255.0
Gateway:	192.168.110.254
MAC Address:	80:0d:ed:5c:30:05
Preferred DNS	192.168.110.7
Alternative DNS	192.168.110.8
	Save Refresh
4.1.1 Change the ca	amera IP address to: 192.168.110.208
4.1.2 Default Gatew	/ay: 192.168.110.254
4.1.3 Alternate DNS	5: 192.168.110.7
4.1.4 Preferred DNS	S: 192.168.110.8
4.2 Return PC's IP to dress automatically	o the original IP address, and select Obtain an IF
Internet协议版本4 (TCP/IPv4	Properties

P address: Subnet mask

Advanced... OK Cancel

# 7.5 Video streaming

following interface:

#### 7.5.2 RTSP video streaming

#### Select "Setup"- "Network Settings"- "RTSP" to enter following interface:

	IdentityAuthentication
Port	554
One-Stream:	One-streamttsp://192.168.110.208:554/live/av0
Sub-Stream:	Sub-streamttsp://192.168.110.208:554/live/av1
	Save Refresh

Configure parameters according to the network environment.

- If the camera modified IP address is 192.168.110.208, then the way to get RTSP video streaming as below:
- Default RTSP main streaming address:
- rtsp://192.168.110.208:554/live/av0 (av0 Main)
- Default RTSP sub streaming address
- rtsp://192.168.110.208:554/live/av1(av1 Sub)

#### 7.5.3 RTMP video streaming

Select "Setup" - "Network Settings" - "RTMP" to enter follwing interface:

	EnableRTMP	
One-Stream:		
	Save Refresh	

Enable and turn on the RTMP video stream to the server

Server URL: server address, which can be domain name or IP address Streaming code: Persistent Stream Key/Name



ensure the camera's pan&tilt works normally.

8. Installation Instructions

8.1 Surface Installation



8.2 Wall Mount Installation



Put the camera on the desk flatly, and make sure the camera is in a

please make sure the angle of inclination is less than 15 degrees to

horizontal position. If you want to put the camera on an oblique surface,

#### 10. Maintenance Services

All products purchased from our company are guaranteed to keep in good repair for 36 months. If there are any quality problems during the guarantee period, we will maintain them for free.

Under any of the following warranties, related maintenance costs will be collected:

- 1) Product was not normally used.
- 2) Fire, electric shock, outside object collapse or other natural disasters causing the equipment damaged.
- 3) Unauthorized repair, misuse, abuse or change.

### 9. Trouble Shooting

Before requesting service to service engineer, please refer to the following methods to remove failures. If the failures still can't be solved, please contact us for assistance.

- Q: The video of the camera cannot be displayed on the screen.
- A: Please check the connection between power cable, video cable,
- camera and monitor, fix the connector on each end.
- Q: It's unable to Pan, Tilt and Zoom camera.
- A: Because the menu was displayed on monitor. Please re-operate after exiting the menu.
- Q: Why the camera rotates for about 10 seconds after power on?
- A: This is the normal self-test of the camera.
- Q: Poor Image quality while using in church or other low-light conditions.
- A: Press menu (ON/OFF) to adjust backlight effect to suit the church lighting properly.
- Q: Remote control is not working or insensitive.
- A: 1)Not work, please replace batteries.
- ②Not sensitive: Choose the correct "IR select" number to corrspond to the camera. Control the camera within 10m (32.8ft). Remove the obstacles. Aim at the sensor which is in front of the camera when controlling it.
- Q: USB interface is not identifiable.
- A: Please check if the USB cable and extension cable are well connected or not. If yes, change to another USB interface and try to connect
- Q: It won't be controlled via RS-232/RS-485 when camera connect to
- A: Make sure it is a correct connection between the camera and PC.
- (Reference to RS-485 and RS-232 Pins distribution on page 10).
- Q: Why no ceiling mount bracket?
- A: Camera comes with wall mount. Ceiling mount or tripod brackets need
- to buy separately. Q: Does this camera have built-in mic?
- A: No, this camera comes with no built-in mic.
- Q: Can we control the camera only by the remote control?
- A: You can control the camera by remote control, keyboard controller (joystick), and software.

7.6 Software upgrade (upgrade if there is a new version)

7.6.1 Select "Setup"--"Maintenance" --"System Upgrade" to enter the following interface:

mEdition		
PTZ		1.0.1.1
SOC		9.0.01
testart		Reboot
pgrade		
radeFile	Upload	Upgrade

VISCA protocol is transmitted over IP to reduce the trouble of RS232/RS485 wiring(controller must support IP communication function)

- Scope of application: the same network segment